Dear,

Regarding the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) we hereby report you as follows.

JURVAL d.o.o. as a controller, collects data about clients, customers and potential customers of their products, including certain personal information of each customer, so we hereby report on the data we collect and process, and for which legitimate purposes, as well as the time period of storing this data, and also about your rights.

Data controller is: Jurval d.o.o. Vrbovec, Eugena de Piennesa 9, OIB 88285030806.

DATA COLLECTED BEFORE AND DURING BUSINESS COOPERATION

<table>
<thead>
<tr>
<th>Personal data</th>
<th>Purpose and basis of collection and processing</th>
<th>Data storage time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Client’s name and surname</td>
<td>The data is collected to facilitate the fulfillment of the contract or to take action prior to the conclusion of the contract such as, for example, drafting the offer at the request of the client. The data shall be collected in accordance with Article 6 (1) (b) of General Data Protection Regulation, or according to the client's consent.</td>
<td>The data is stored until the orderly consummation of the contract, likewise until the fulfillment of the purpose in which they are given, after which they are deleted.</td>
</tr>
<tr>
<td>2. Client’s adress or e-mail adress</td>
<td>The data is collected to facilitate communication with the client before the conclusion and during the consuming of the contract. The data shall be collected in accordance with Article 6 (1) (b) of General Data Protection Regulation, or according to the client’s consent.</td>
<td>The data is stored until the orderly consummation of the contract, likewise until the fulfillment of the purpose in which they are given, after which they are deleted.</td>
</tr>
<tr>
<td>3. Client’s telephone number</td>
<td>The data is collected for easier and faster communication with the client. The data is collected according to the client's consent.</td>
<td>The data is stored until the orderly consummation of the contract, likewise until the fulfillment of the purpose in which they are given, after which they are deleted.</td>
</tr>
<tr>
<td>4. Client’s personal identification number</td>
<td>Data is collected when the contract is concluded. Data is collected in accordance with Article 6 (1) (b) of General Data Protection Regulation, as well as in accordance with Article 6 (1) (c) of General Data Protection Regulation, as necessary to comply with the legal obligations of the controller.</td>
<td>The data is stored until the orderly consummation of the contract, likewise until the fulfillment of the purpose in which they are given, after which they are deleted.</td>
</tr>
</tbody>
</table>
When you use our website, apart from the data collected as necessary to fulfill the contract and the information you have decided to share with us, for example, in the "contact us" form, we can collect information about your access device and the IP address through which you access the website. For more information about this, please see the "Cookies and other tracking technologies" section below.

How we use the information?

When you share your data with us, we can use the information we have received to respond to your inquiry in a timely manner, for example, regarding certain product or service or by using the form „contact us”. We also use data for administration and improvement of the website, as well as for analyzing the website for the purposes of marketing, or the popularity of certain parts of the website.

When you use our services, we can use your data:

- To establish the required communication for the purpose of your query for a particular product. For example, when you send a query via contact form, Jurval d.o.o. collects obtained personal data for the continuation of communication for the purposes of commercial cooperation.
- To contact you and respond to your query sent via "contact us" form
- When a user visits our web site and clicks on a specific subpage, anonymous information about the attendance of certain subpages within our web site is collected (Google Analytics Tools)

Cooperation with a third party

We do not rent or sell your personal information to a third party. We do not share any personal information of our users with any third party.

Our employees are not entitled to use the personal data collected for the purpose of user and Jurval d.o.o. cooperation.

Although it is unlikely, in case we get a court order from the competent legislative body, Jurval d.o.o. shall be obliged to submit the requested data to them. Jurval d.o.o. will take precautionary measures to make sure that the accredited bodies have legitimate reasons for the requested data.

Security and privacy

Jurval d.o.o. keeps personal data from unauthorized access and disposal. Jurval d.o.o. uses organizational, technical and physical security measures to protect the collected personal data.

Cookies and other tracking technologies

Information from these cookies helps us understand how our users are using the web site, with the purpose of improving the content quality and browsing experience to the users. Optional cookies include Google Analytics cookies (whose cookies track and analyze website performance, which are available as statistical data to Jurval d.o.o., without personal data of individual users) and social network cookies (e.g. Facebook) that allow the user to share a particular content through their own accounts on social networks.
When you first access the website, a window that warns you about the existence of the cookies and asks for your approval to accept them will appear.

By continuing to browse the website, you agree to the use of cookies.

A webpage user can always independently control (restrict or disable) receiving cookies via settings of their web browser. Please note that disabling cookies can affect functionality and your interaction with the website, and we exclude any liability for any loss of functionality and / or quality of the content of the website in all cases of selecting the cookie control regulation by the user.

For more information about configuring cookie settings of the browser, visit the following links:

- Learn more about private browsing and cookie settings in Firefox
- Learn more about anonymous mode and cookie settings in Google Chrome
- Learn more about the "InPrivate" and cookie settings in Internet Explorer
- Learn more about the "Private navigation" mode and the cookie settings in Safari

By using a web site, users will be deemed to be familiar with and comply with the Terms of Use at any time, including rules on processing and protection of personal data and cookie options.

**Your rights related to the collection and protection of personal data**

**Right to access**

You have the right to receive confirmation from us whether your personal information is processed and, if processed, the access to personal information and processing information, the personal data categories, the recipients of personal data as well as the storage period information.

**The right to correct**

You have the right to make a correction, without unnecessary delay, of incorrect personal information that relates to you. Taking into account the purpose of processing, you have the right to supplement incomplete personal information, including by providing additional statement.

**Right to object**

If personal data processing is based on the realization of our legitimate interests, you have the right, at any time, to file an objection to the processing of personal data relating to you, based on your special situation. If you file such a complaint, we will no longer process your personal data unless we prove that there are legitimate reasons for processing that go beyond the interests, rights, and freedoms of our customers or for the purpose of establishing, enforcing or defending the legal requirements.

**Right to delete**

The client has the right to delete personal data if one of the following conditions is met:

- data is no longer necessary in relation to the points in which they are collected or otherwise processed
- the client withdraws the consent on which the processing is based
- the client complains about the processing of personal data based on legitimate interest of Jurval d.o.o. or third parties, including the creation of a profile based on these bases and the processing of personal data for marketing purposes, including the making of a profile to the extent that is associated with such direct marketing
• personal data is illegally processed
• personal data must be deleted in order to comply with legal obligations under other legal regulations

Right to data transfer

You have the right to the transferability of your personal data. This means that at the request of the client, Jurval d.o.o. may provide personal data in a structured and commonly used and machine-readable format and the buyer is entitled to transfer it to another controller, provided that the processing is based on the consent or, if necessary, for the execution of the contract in which the client is party or in order to take action on client's request before the contract is concluded and if processing is carried out by automated means. When exercising its rights to transferability, the customer has the right to directly transfer data from one controller to another, if technically feasible.

Right to file an Objection to the Competent Body

The Client has the right to file an objection with to an authorized supervisory body in the Republic of Croatia, the Personal Data Protection Agency, Martićeva 14, 10 000 Zagreb

The right to limit processing

Client has the right to obtain a limit on the processing of personal data if one of the following is fulfilled:

• The Client disputes the accuracy of personal data, in the period in which Jurval d.o.o. is allowed to verify the accuracy of personal data;
• The processing is illegal and the client is opposed to the deletion of personal data and instead asks for limitation of their use;
• Jurval d.o.o. no longer needs personal data for processing purposes, but the client requests them for establishing, making or defending the legal claims;
• The Client filed a complaint on the processing of data, based on a legitimate interest, including the creation of a profile based on these data, expecting confirmation if the legitimate interests of Jurval d.o.o. go beyond the reasons of the clients

Right to withdraw the consent

At any time, the Client has the right to withdraw the given consent for data collection and processing, without affecting the legitimacy of the processing that was based on consent before it was withdrawn.

Contacts: how you can exercise your rights

If the client has any questions about how Jurval d.o.o. uses his personal data or wishes to file a complaint on the processing of personal data, please contact Jurval d.o.o. in writing to the address of Jurval d.o.o. Vrbovec, Eugena de Piennesa 9 or by e-mail: jurval@jurval.hr

We will process your inquiries and requests without unnecessary delays and in compliance with statutory obligations and we will inform you of the measures we have taken.

Jurval d.o.o.